

Q1

In order to gauge the productivity of employees, a particular call centre uses the number of calls handled per hour as a measure. However, the number of calls handled per hour is not a correct measure to measure productivity since the number of queries effectively resolved is not being taken into consideration. Therefore, calls handled per hour is not the correct way to measure productivity of workers. Which of the following statements, if true, most weakens the above argument.

- Call Centre employees are representative of workers in general.
- Call Centre employees only redirect calls to the relevant department and do not answer queries.
- Answering calls is the main activity of Call Centre Employees.
- All of the above are true.
- None of the above.

Q2

Dropping faster than any other country's, the projected decline of the United States' home values is 6% during the next half year.

- Dropping faster than any other country's, the projected decline of the United States' home values is
- The home values in the United States are dropping faster than those in any other country and are projected to decline by
- Dropping faster than any other country, the United States' home values have a projected decline of
- The home values in the United States are dropping faster than any other country, and they have a projected decline at
- The United States' home values are dropping faster than those in any other country, with a projected decline at

Q3

According to the Indian Census Report of 2011, the number of girls enrolled in government schools has grown every year since 1990.

- the number of girls enrolled in government schools has grown
- the number of girls who are in government schools have grown
- there has been growth in the number of girls in government schools
- a growing number of girls have been in government schools
- girls have been growing in number in government schools

4

Choose the option that best summarizes the passage given below.

Some decisions will be fairly obvious - "no brainers." Your bank account is low, but you have a two week vacation coming up and you want to get away to some place warm to relax with your family. Will you accept your in-laws' offer of free use of their Florida beach front condo? Sure. You like your current employer and feel ready to move forward in career. Will you step in for your boss for three weeks while she attends a professional development course? Of course.

- Some decisions are obvious under certain circumstances. You may, for example, readily accept a relatives offer of free holiday accomodation or step in for your boss while she is away, if you like the employer.
- Some decisions are no-brainers. You need not think while making them. Examples are condo offers from in-laws and job offers from bosses when your bank account is low ot the boss is away.
- Easy decisions are called "no brainers" because they do not require any cerebral activity. Examples such as accepting free holiday accomodation abound in our lives
- Accepting an offer from in-laws when you are short on funds and want a holiday is a no-brainer. Another no-brainer is taking the boss job when she is away
- The author tries to say that, for eg. accepting a holiday from relatives under some circumstances is a no brainer.He gives other similar examples.

5

John David Smith's *Black Soldiers in Blue* is not the first excellent collection of essays on Black soldiers and their White officers in the Civil War, but it collectively probes the broad military, political, and social significance of black soldiers' armed service and concentrates more intensely on African American life during and after the conflict than most of its predecessors. Smith's essays clearly expresses his thesis: loyalty, friendship, and respect among White officers and Black soldiers were fostered by the mutual dangers they faced in combat. Smith accurately describes the government's discriminatory treatment of Black soldiers in pay, promotion, medical care, and job assignments, appropriately emphasizing the campaign by Black soldiers and their officers to get the opportunity to fight. That chance remained limited throughout the war by army policies that kept most Black units serving in rear-echelon assignments and working in labor battalions. Thus, while their combat death rate was only one-third that of White units, their mortality rate from disease, a major killer in his war, was twice as great. Despite these obstacles, the courage and effectiveness of several Black units in combat won increasing respect from initially skeptical or hostile White soldiers.

In comparison, Joseph Glatthaar's *Forged in Battle*, however, seems to exaggerate the prewar racism of the White men who became officers in Black regiments. "Prior to the war," he writes of these men, "virtually all of them held powerful racial prejudices." While perhaps true of those officers who joined Black units for promotion or other self-serving motives, this statement misrepresents the attitudes of the many abolitionists who became officers in Black regiments. Having spent years fighting against the race prejudice endemic in American society, they participated eagerly in this military experiment, which they hoped would help African Americans achieve freedom and postwar civil equality. By current standards of racial egalitarianism, these men's paternalism toward African Americans was racist. But to call their feelings "powerful racial prejudices" is to indulge in generational chauvinism—to judge past eras by present standards.

The author implies that the essays in Smith's book refers specifically to which of the following?

- The sense of pride and accomplishment that Black soldiers increasingly felt as a result of their Civil War experiences
- The civil equality that African Americans achieved after the Civil War, partly as a result of their use of organizational skills honed by combat
- The changes in discriminatory army policies that were made as a direct result of the performance of Black combat units during the Civil War
- The improved interracial relations that were formed by the races' facing of common dangers and their waging of a common fight during the Civil War
- The standards of racial egalitarianism that came to be adopted as a result of White Civil War veterans' repudiation of the previous racism

6

Choose the option that best summarizes the passage given below.

Modern bourgeois society, said Nietzsche, was decadent and enfeebled—a victim of the excessive development of rational faculties at the expense of will and instinct. Against the liberal-rationalist stress on the intellect, Nietzsche urged recognition of the dark mysterious world of instinctual desires—the true forces of life. Smother the will with excessive intellectualizing and you destroy the spontaneity that sparks cultural creativity and ignites a zest for living. The critical and theoretical outlook destroyed the creative instincts. For man's manifold potential to be realized, he must forego relying on the intellect and nurture again the instinctual roots of human existence

- Nietzsche urges the decadent and enfeebled modern society to forego intellect and give importance to creative instincts
- Nietzsche urges the decadent and enfeebled modern society to smother the will with excessive intellectualising and ignite a zest for living
- Nietzsche criticizes the intellectuals for enfeebling modern bourgeois society by not nurturing man's creative instincts
- Nietzsche blames excessive intellectualization for the decline of the creative instincts in modern society and suggests nurturing creative instincts instead
- Because of the effects of excessive intellectualization, the modern bourgeois society, will no longer be able to be creative

7

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According to the author, which of the following is true of Smith’s *Black Soldiers in Blue* compared with previous studies on the same topic?

- It is more reliable and presents a more complete picture of the historical events on which it concentrates than do previous studies.
- It focuses more closely on a particular aspect of the topic than do previous studies.
- It contains some unsupported generalizations, but it rightly emphasizes a theme ignored by most previous studies.
- It surpasses previous studies on the same topic in that it accurately describes conditions often neglected by those studies.
- It makes skillful use of supporting evidence to illustrate a subtle trend that previous studies have failed to detect.

8

Choose the option that best summarizes the passage given below.

Although almost all climate scientists agree that the earth is gradually warming, they have long been of two minds about the process of rapid climate shifts within larger periods of change. Some have speculated that the process works like a giant oven freezer, warming or cooling the whole planet at the same time. Others think that shifts occur on opposing schedules in the northern and southern hemispheres, like exaggerated seasons. Recent research in Germany examining climate patterns in the southern hemisphere at the end of last ice age strengthens the idea that warming and cooling occurs at alternate times in the two hemispheres. A more definitive answer to this debate will allow scientists to better predict when and how quickly the next climate shift will happen.

- Scientists have been unsure whether rapid shifts in the Earth’s climate happen all at once or on opposing schedules in different hemispheres; research will help find a definitive answer and better predict climate shifts in future
- Scientists have been unsure whether rapid shifts in the Earth’s climate happen all at once or on opposing schedules in different hemispheres; finding a definitive answer will help them better predict climate shifts in future.
- Research in Germany will help scientists find a definitive answer about warming and cooling of the earth and predict climate shifts in the future in a better manner.
- More research rather than debates on warming or cooling of earth and exaggerated seasons in its hemispheres will help scientists in Germany predict climate better in future
- Because of the debates, the scientists have been unable to correctly conclude about climatic patterns

9

No known language lacks an organized system of sounds, selected from the vast array human beings can make, that does not have rules for combining these sounds into meaningful words

- that does not have
- that do not have
- and has no
- or having no
- or

10

The company 'Dreams' has been producing most of its products in Costa .The government of Costa has passed a new ruling that states that all workers including that of 'Dreams' will have to be provided with double the wages .Hence the cost of products of company 'Dreams' will increase.

The conclusion above assumes that...

- The company has never been forced to raise its wages due to government policies
- The company will still be able to cut costs elsewhere
- The company will continue to produce its products in Costa
- The company will increase the wages, as its helps in branding
- The products in Costa command a premium